VRx Pharmacy Services is a Salt Lake City, Utah-based Pharmacy Services Manager. VRx is dedicated to improving pharmacy services while placing significant emphasis on providing quality customer service. Please find below some general information regarding your pharmacy benefit.

**30-Day Retail**

Your plan allows for up to a 30-day supply at a participating retail pharmacy. The retail pharmacies you have used previously are still available for your use. Be sure to show your pharmacist your ID card with the VRx logo on the back the first time you need a prescription filled after July 1, 2015.

**90-Day Retail / Mail Order Benefit**

As an added benefit, your plan allows for up to a 90-day (three month) supply of medication. There are two options to fill a prescription for a 90-day supply. The same copay applies for each option.

1) Participating 90-Day Retail Pharmacy (i.e. Walgreens, Smith’s, Fresh Market, Target and Walmart)

   To obtain a 90 day prescription from a participating retail pharmacy, your physician must write the prescription for a 90 day supply.

2) Mail Order Pharmacy (WelldyneRx)

   Prescriptions currently filled at Walgreens Mail Order pharmacy will NOT be transferred to WelldyneRx. Your physician must write a new prescription for 90 days. Your physician can phone new prescriptions in by calling WelldyneRx at 866-240-0513 or by faxing the prescription to 877-221-1259.

**Specialty Medications**

Your plan does cover specialty medications filled at a participating specialty pharmacies. Most specialty medications require special handling and are not available at a retail pharmacy. If you have questions about specialty medications and where they may be obtained, please contact a VRx Benefit Advocate at 855-586-2569.

**Prior Authorization / Step Therapy**

Your plan does require prior authorization (PA) and step therapy on select medications. During the transition to VRx, your plan will grandfather current prior authorizations and those using second line (step therapy) medications to limit the disruption to its members. If you have questions regarding a medication that requires a PA or step therapy please call a Benefit Advocate at 855-586-2569.

www.myvrx.com
Using Your ID Card

To use your prescription benefit after July 1, 2015, the pharmacy must have the information on your ID card with the VRx logo. Be sure to show them the card the first time you fill a prescription (for each member of the family). Also, it’s a good idea to have the card available each time you fill a prescription. The RxBIN (610245) and RxPCN (05780000) provided on your ID card is required from the pharmacy in order for claims to process.

Use a Participating Pharmacy

Retail Pharmacy

The retail pharmacies you used last year are still available. Most retail pharmacies, including, Walgreens, Smith’s, Target and Walmart are contracted to allow you to fill a 30-day supply and up to a 90-day supply of maintenance medications.

Mail Order Pharmacy

VRx offers the convenience of home delivery through our partnership with WelldyneRx. You will be able to enroll online through the VRx website as soon as your coverage begins. You may also contact a VRx Benefit Advocate for additional details at 855-586-2569.

Specialty Pharmacy

VRx has contracted with specialty pharmacies to meet the needs of members using specialty medications. If you are using a specialty medication, please contact a Benefit Advocate for additional details at 855-586-2569.

Website

In order to learn more about your benefits, you can visit our website at www.myvrx.com. Register using your member ID located on your ID card and log into our secure member portal. You can find the following helpful information and tools on our website:

- **Benefit Information**
  - Prescription copay information
  - Estimated drug costs
  - Prescription claims history report
  - Find a participating pharmacy
  - Find a list of covered drugs as well as those that have special requirements

- **Order Mail Order Prescriptions Online**
  - Register for home delivery mail order
  - View order status
  - Request a refill

- **Customer Support**
  - View or print a copy of the VRx formulary
  - Print a member reimbursement form
  - Contact VRx

Access to the website will begin about one week prior to effective date
VRX CONTACT INFORMATION

**UTAH STATE UNIVERSITY**

**VRx Customer Services**
Member Advocates 855-586-2569

Hours                  Monday-Friday
                      7:00 am – 7:00 pm MST

Fax                    801-449-3090

Email                  help@myvrx.com

Mailing Address        PO Box 9780
                      Salt Lake City, UT 84109-0780

**VRx Mail Order Services Provided by WelldyneRx**
Customer Service       855-586-2569

Physician Phone        888-479-2000

Physician Fax          877-221-1259

Mailing Address        PO Box 90369
                      Lakeland, FL 33804-0369

Website                Accessed through www.myvrx.com

**Preferred Specialty Pharmacy – US Specialty**
Phone                 800-641-8475 (Members and Physicians)

Fax                   800-530-8589 (Physician fax only)
National Chain Pharmacy Listing

This is a list of the national chain pharmacies that participate in the Magellan Rx Management commercial pharmacy network. Many of the independent pharmacies across the United States also participate in our network. This list is subject to change. To determine if a pharmacy is in our network, please visit www.magellanrx.com.

*Remember: Always show your medical ID card or drug card when you purchase a prescription. This saves you the time and trouble of filing a paper claim.*